Caleb Hearth

https://calebhearth.com
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Lead Software Developer 2021 - Present
Square/Block

Build architectural designs, assist as part of Square's Ruby::Core team, and build software for Square's Ruby on Rails monolith dealing with logical and physical money movement, reporting, and accounting.

Lead Software Engineer 2019 - 2021
Heroku

Recruit, train, and coordinate a team of developers to assist customers in resolving issues, focusing now on Heroku Data products (Postgresql, Redis, Kafka, Heroku Connect). Work closely with managers and developers on the engineering teams for those products. Consult on other embedded support teams' processes with a focus on data-driven identification of customer pain points and development of tools to improve self-service, reducing ticket load on the support team while also providing better tools to the support team to identify issues.

Senior Software Engineer 2017 - 2019
Heroku

Assist customers in identifying and resolving application issues. Coordinate across engineering, customer success, devops, and marketing teams. This includes troubleshooting application-specific issues spanning a variety of languages and deployment methods. Use internal and customer-facing metrics and tools, customer logs, Splunk, etc. to assist.

Organizer 2014 - 2018
Keep Ruby Weird

Lead a team of other organizer/developers to put on a Ruby and Rails conference in Austin, Texas. Find vendors, select speakers, coordinate volunteers, and delegate tasks to other organizers.

Developer 2012 – 2016
thoughtbot, inc.

Deliver high quality software and bring new products to market using Product Design Sprint, focus on MVPs, and test-driven development. Embed with customers' design and development teams and thoughtbot developers and designers, collaborating on processes to enable working together. Also worked in consulting sales, recruiting and interviewing of new designers and developers, and mentorship of apprentice developers.

Associate Programmer 2011 – 2012
Sol Systems LLC

Software Engineer 2011 – 2011
BIT Systems

Software Development Intern 2010 – 2010
First National Bank Alaska